

# **Digitalization in Ilfov County: better services to citizens and businesses**

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# Measures currently being implemented

- **Implementation of a IT system for the management of documents and activities**
  - The project is aimed at raising transparency and efficiency within Ilfov County Council. Among other activities, the project shall create an electronic registry system by virtue of which citizens shall be able to submit their requests with more ease and they can be informed with regularity about the status of their petition;
  - Document management pertaining to the urban planning department;
  - Developing an electronic archive in order to store documents and ensure their availability with ease;
  - Task management functions by virtue of which employees can be assigned tasks and then monitored on their progress;
- **Implementing an online platform for managing investments**
  - Implemented using EU funds, the project is aimed at creating a platform by virtue of which the activity of the Investments Directorate shall be streamlined and made more efficient timewise;
  - If the need arises, the platform shall be able to determine and calculate possible delays in contract running.
- **Developing a matchmaking platform aimed at facilitating the process of business transfer**



# Measures currently being implemented

- **Introducing electronic signatures for all Ilfov County Council employees**
  - Ensuring a smooth transition to electronic signatures is an important stage in the process of digitalization and it shall increase the quality of the services offered to the public;
  - Taking into consideration the Covid-19 pandemic, Ilfov County Council has taken steps in record time to provide employees with electronic signatures so that in the case of working from home, administrative tasks can still be carried out without delays.
- **Additional measures implemented by Ilfov County Council in the context of the COVID-19 pandemic meant to ensure a safe environment for both citizens and employees:**
  - Interactions with the citizens has moved online (petitions and documents are submitted via mail and the responses are provided in the same manner);
  - Citizens are now able to pay taxes owed to Ilfov County Council online;
  - Staggered work schedules for employees and ensuring the possibility of working from home if the need arises;
  - Supporting hospitals located in Ilfov County with protective equipment (masks, gloves, disinfectant, coveralls).



# Smart County

- **Extending the e-governing system to the territorial administrative units in Ilfov County**
  - Given the fact that the digitalization of public services is paramount in the process of increasing the quality of services which are provided, Ilfov County Council aims to act as a promoter of e-governance and it shall support all the localities within the County to implement measures aimed at servicing the needs of the population with greater speed and accuracy.



# FLAGSHIP INITIATIVES



# Ilfov Business Hub

## YOUR BUSINESS



- In order to foster the entrepreneurial spirit and to develop new and innovative businesses, Ilfov County Council has created a business incubator “Ilfov Business Hub” aimed at encouraging young entrepreneurs to develop their ideas and turn them into reality by offering pre-incubation and incubation services.
- Up to this point 17 businesses are being helped to grow by highly skilled mentors. This process shall last three years by the end of which all the start-ups are expected to grow into successful businesses.





# MAGURELE SCIENCE PARK

- Ilfov County has made a bet with the world in which the development of a modern science and technology park shall guarantee the socio-economic development of the County by virtue of ensuring the economic capitalization of new and innovative products made with the latest technologies and through the cooperation of entrepreneurs and scientists.
- The project shall be developed in three stages:
  - By investing 38 mil. Euro in a 5 ha. terrain – the initial structure of the park shall comprise of the following facilities: innovation center, technology transfer center, a science museum, a recreation center;
  - The second and third stages shall see the expansion of the park to 16 ha and finally to 50 ha.



**Thank you for your attention**

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