

Cosmin Măcăneață

Președinte – Smart Alliance Innovation Technology Cluster

# **Smart Alliance**



Production, distribution, utilities, financial services, telecommunications, public administration, education, human resources are just a small part of the business, administrative and educational areas that **SMART ALLIANCE CLUSTER** covers with IT products and services.

### Best IT Romanian companies delivering:

- Innovative solutions;
- ☐ IT infrastructure;
- Complete and integrated services;
- ☐ IT consultancy and training.

# smart alliance

### **Smart Alliance** is a trusted IT partner for:

- companies,
- central and local authorities,
- public institutions
- educational and research institutions
   through product and process innovation, creativity,
   quality, ethical business and trustworthiness.

# **MISIUNEA**

Clusterul Smart Alliance creeaza valoare pentru toate părțile implicate.

Crestere sustenabila, responsabilitate, încredere.

CRESTERE SUSTENABILA – rezultate incrementale pentru parteneri prin dezvoltarea de produse si servicii software românești.

Contribuim la realizarea unui mediu de afaceri caracterizat de RESPONSABILITATE, INCREDERE, ETICA si TRASPARENTA

Dam dovada de implicare personala si construim incredere intre noi si ceilalti.

# VALORILE

Grija pentru clienti si comunitate.

Spirit competitiv. Spunem ce credem.

Avem un spirit competitiv ridicat, in direcția găsirii unor soluții câștigătoare pentru partenerii si pentru membrii clusterului.

Ne spunem punctul de vedere si luam in considerare cultura si dinamica organizatorica a clientilor.



Experiență medie pe piață • → peste 17 ani

Total angajați și colaboratori

• **>** peste 1000

Proiecte livrate la nivel național și internațional

• → 2 800 de în peste 30 de țări

O cifră de afaceri tot<u>ală</u>

• → peste 55 000 000 €



# Membri **SMART** ALLIANCE







































# Parteneri SMART ALLIANCE































# LOCATII DERULARE PROIECTE

Proiecte derulate in +20 de locatii in intreaga lume

> Australia Germania Austria Grecia Belgia India Canada Iran Egipt Irlanda Elveția Italia Ethiopia Libia Franța Luxemburg

Maroc Moldova Norvegia Olanda Polonia Rwanda Qatar Slovacia

Zimbabwe







SMART ALLIANCE
Innovation Technology
Cluster este un cumul de
experiente multiple

CYBERSECURITY

OPTIMIZARE SI MANAGEMENT PROCESE

DE AFACERI

SERVICII PENTRU INFRASTRUCTURI IT

SERVICII COMPLETE IT

CONSULTANTA SI TRAINING IT

SMART ALLIANCE – Innovation Technology Cluster este un cumul de expriente multiple consolidate in patru paliere de lucru cu clientii si partenerii sai.

Toate aceste paliere de lucru acopera industrii diverse – productie, distibutie/retail, utilitati, servicii financiare, telecom, administratie publica, invatamant, resurse umane.





Clusterul Smart Alliance este un cumul de experiențe:

- Audit de Securitate cibernetica;
- Testări de penetrare la nivel de infrastructură IT și produse software
- Scanări de vulnerabilitate la nivel de infrastructura IT și produse software
- Analiza codurilor sursă a produselor software dezvoltate custom
- Testări de securitate la acceptanța produselor implementate
- Elaborarea caietelor de sarcini ce ţin de securitatea cibernetică
- Integrarea procedurilor de securitate cibernetica în procesul de dezvoltare software (SDLC)



pentru un mediu IT sigur.



# OPTIMIZARE SI MANAGEMENT PROCESE DE AFACERI







Clusterul "Smart Alliance" furnizeaza solutii personalizate in domenii specializate de afaceri:

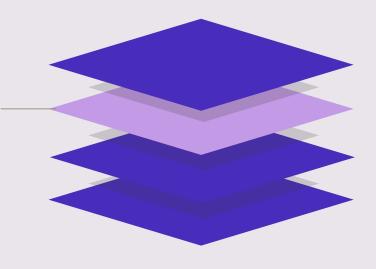
- 1. Customer Relationship Management, Customer Experience Management, Contact Center,
- 2. Enterprise Resource Planning,
- 3. Enterprise Content Management,
- 4. Document Management System,
- 5. Data Management Solutions,
- 6. Business Process Management,
- 7. Business Intelligence & Analytics,
- 8. Custom Solutions.











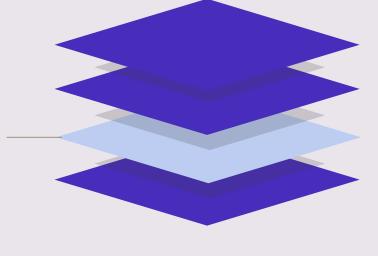
Clusterul Smart Alliance este o platforma multidimensionala de

- consultanta,
- design,
- implementare,
- mentenanta,
- suport pentru utilizatori si operare pentru o serie larga de infrastructuri IT.









Membrii clusterului Smart Alliance au experiente complete in

- · operare IT helpdesk,
- operare si mentenanta retele,
- operare si mentenanta aplicatii,
- centre de date,
- externalizarea serviciilor departament IT,
- securitate sau arhivare.







Consultanta furnizata de clusterul Smart Alliance acoperă:

- alegerea solutiilor informatice,
- optimizarea mediului informatic existent,
- adoptarea noilor tehnologii,
- integrarea si consolidarea aplicatiilor existente in mediul IT,
- audit de afaceri pentru identificarea proceselor existente si propunerea de tehnologii moderne.

Solutiile propuse beneficiaza de training personalizat.



# Detalii membri Smart Alliance







Digi-Soft

www.digi-soft.ro

"Our core focus and expertise are in providing tailor-made business solutions that provide our customers with competitive strategic advantage in the industries they operate and a cutting edge in the technology employed and business processes used. Some of our customers are leaders in retail and wholesale, end-to-end supply chain, logistic and transport providers. We also provide customized business solutions to HORECA customers and even for ecological management companies."

Valentin NEGROIU, answer extracted from "Meet the CxO" an interview series available on www.smartalliance.ro.

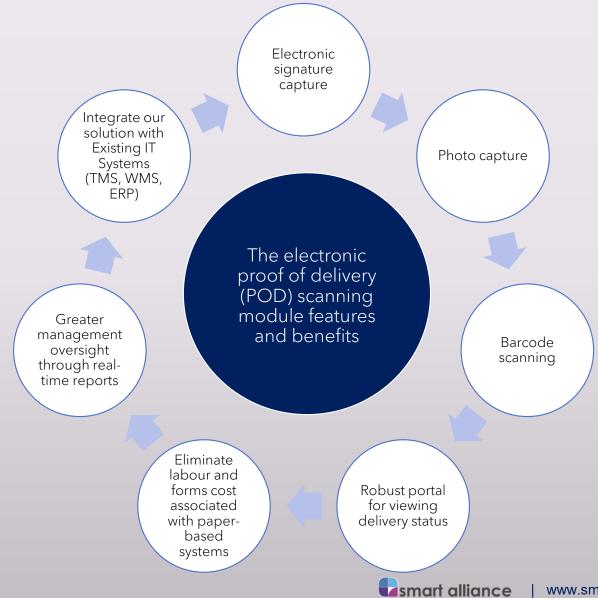
- ✓ Software Product Solutions on various Industries (Web & Mobile)
- ✓ Software Consulting
- ✓ Business Improvement & Process Analysis
- ✓ Tailor made Solutions Crafting & Development
- ✓ Project Management Services
- ✓ Expert Database Administration Services
- ✓ Hardware Product Reseller on various Industrial areas
- ✓ Cloud Hosting Solutions
- ✓ Audit Services
- ✓ Monthly Pro-Active Maintenance and Re-Active Support
- ✓ 24/7 Call Center for Critical solutions





We design and develop software for funded startups, established agencies, and partner with companies big and small.

DIGI Proof of Delivery Solution Mobile application









Integrisoft Solutions

www.integrisoft.ro

"What Integrisoft creates in this moment is software for the public administration and we are the best at this. At the moment, we can cover over 80% of everything that happens in a city hall, every software instrument that can be used. We build an integrated system, that ties everything together, helps departments to connect and use centralized information. This was the vision when we first started and everything we develop is catalyzed by this strategic thinking. The whole architecture is integrated and our clients are already starting to see the results."

Florian SIMIONESCU, answer extracted from "Meet the CxO" an interview series available on www.smartalliance.ro

- ✓ Integrated Software System for public administration
- ✓ Custom software development services (outsourcing)
- ✓ Advanced Human Resources Management solution (Cares)
- ✓ Electronic platform for the interractions of citizens with the public institutions
- ✓ Enterprise Resource Planning (ERP) solutions
- ✓ GIS (Geographic Information System) solutions
- ✓ Urban data banks
- ✓ Custom .NET development





We inspire people and organizations to evolve together

# Smart city hall

**Integrated public administration** system that allows back-office data to be gathered from all city systems in a structured, dashboard-like manner.



Integrated system



Co-working and one time data introduction





Modular architecture



Document Management

Web Interface



proprietary front-office modules through which citizens can request and receive in the electronic environment documents from the City Hall: tax certificates, town planning, tax applications, tax returns, etc











Geomant

www.geomant.com

"We make customer interaction effortless so that you can drive up customer satisfaction, sharpen your competitive edge – and operate more cost effectively.

Focusing on real-time, cross-channel communication, typically in the contact center, we minimize the time and energy expended during customer interactions - by you and your customers - to create more productive and more rewarding customer relationships. In our mission we use leading technology providers like Avaya, Microsoft Skype for Business, Microsoft Azure and of course our own Geomant developed products."

Hunor KOVACS, answer extracted from "Meet the CxO" an interview series available on www.smartalliance.ro.

#### Services:

- ✓ Contact Center Technology using Avaya and Microsoft Skype for Business
- ✓ System Integration in the UC and CC vertical
- ✓ Custom software development
- Performance monitoring and optimization in customer care and contact centers
- ✓ Cloud IVR and Cloud contact center services
- ✓ Call recording and compliance using Verba Technologies

#### Products:

- ✓ Geomant Wallboard
- ✓ Geomant Contact Expert for Skype for Business
- ✓ Geomant OnCall IVR
- ✓ Buzzeasy
- ✓ Full Avaya portfolio





### **Products**

### Services





Advanced quality management and interaction recording solutions for unified communications, to provide contact centers of any size



Al-powered solutions Virtual Assistant Bots – Conversational chatbots to assist your customers and employees Custom Al Projects – Application of machine learning and data science

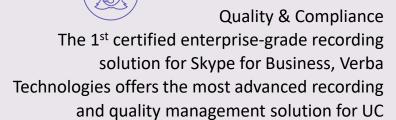


Self Service IVR

From consultancy to systems integration, training and development to ongoing support, counting on our team of certified experts with extensive industry experience



simplify the process from end to end to make it easier for organizations to reap the benefits of the very latest contact center and unified communications technologies



Customer support extensive tailored support and maintenance services. Each and every time you partner with us, you can expect industry-leading support from a highly skilled advisors and engineers.

**Connect Apps** Abuse filters, workers safety app, Contact manager, IVA, PCS Network back-up

Knowledge base Geomant Support Helpdesk portal based on support subscription









Omega Trust

www.omega-trust.ro

"OMEGA Trust is a very dynamic company providing services through two main service lines: Information Systems Audit & Advisory and Management consulting & Funding Services. Until now our team provided services for more than 450 clients, who range from local SMEs to multinational corporations, operating in Romania or abroad. The main industries our clients operate in are Banking and Financial institutions, Stock Markets, Telecommunications, Insurance, Retail and Software Development."

Cosmin MĂCĂNEAȚĂ, answer extracted from "Meet the CxO" an interview series available on www.smartalliance.ro.

- ✓ Information Systems Audit
- ✓ Cybersecurity
- ✓ IT Risks and Compliance Consultancy
- ✓ End2end implementation of GDPR requirements from legal and IT perspective



# IT Audit & Consultancy

### Services provided

### **Information System Audit**

- IT Audit for Mobile Banking
- IT Audit for Connection to Electronic Payment System (SEP)
- Penetration testing of computer systems
- Technical audit for information systems funded by European funds
- Audit of IT controls and procedures
- IT Audit according to CNVM regulations
- IT Audit of Systems Compliance with Accounting and Tax Legislation
- Internal IT audit

### **IT Consultancy**

- Consultancy regarding the implementation of electronic invoicing and archiving systems
- Consultancy for implementing IT standards such as ISO 27001, COBIT, ITIL, etc.
- Consultancy in the development of IT policies and procedures
- Consultancy in the development of Disaster Recovery Plans
- Consultancy in the implementation of IT systems
- IT project management
- Consultancy for securing access to information





### **Customers:**

























Omega Trust Customers **Portfolio** 































Tremend enters the 2018 Inc. 5000 list of the fastest-growing private companies in Europe The fastest growing Romanian tech company in Deloitte Fast 50 CE



# Tremend Software Consulting

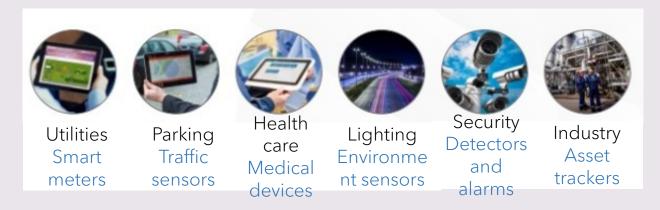
www.tremend.com

"At Tremend, we engineer a wide range of solutions for leading companies in telecom, banking, automotive, healthcare, retail, distribution, and many others. We specialize in delivering enterprise platforms, advanced engineering for car manufacturers, IoT and business solutions based on Al, Machine Learning and Biometrics."

Ioan COCAN, answer extracted from "Meet the CxO" an interview series available on www.smartalliance.ro.

- ✓ Ecommerce integrations & implementation
- ✓ Mobile applications and enterprise mobility
- ✓ Embedded software development
- ✓ ERP/CRM solutions and integrations
- ✓ Custom Software
- ✓ Content Management Solutions
- ✓ UX and UI design
- ✓ Software testing





A wide range of already implemented projects or prototypes

- Smart parking parking sensors in the road
- A wide range of Smart lighting light, traffic, air quality sensors in each pole
  - Waste management smart garbage bins call back when filled up;
  - Water and gas meters read meters, close valves, detect tampering and theft
  - projects or Smart Agriculture measure soil and track animals used now in Romania and Moldova
    - Smart Economy retail Track packages and items sold
    - Health Care monitor patient activity
    - Security Access control and alarms easy to deploy on wide areas
    - Smart Life home and office Control A/C, heating, lighting
    - Automotive vehicle communication IoT IoT platform for watering control Oil and Gas sensor in low coverage areas
    - Smart connected devices controlling irrigation
    - User friendly mobile applications
    - Rain machine sprinkler network managed from one central place



# Case studies

https://www.tremend.com/case-studies#case-study-link



Wind River

Partners with Wind River since 2009, Tremend has been involved in large projects in automotive. Infotainment, telematics, functional safety and autonomous driving.



Exia





Bright Kids

Bright Kids, a New York based company specialized in Learning Management, has chosen Tremend for the development of 4 custom e-learning solutions, built with Yii, AngularJS and MySQL.



F64

F64, the largest photo and video equipment retailer in Romania, chose Tremend to build a complete and very user friendly printing platform that allows users to upload pictures and create posters, pay online and have them delivered. All in a single



Coats

Tremend offered implementation, integration and application rewriting services for the client's 3 CMSs and its B2B platform.



iRewind

Tremend has built the iOS mobile application for iRewind, a Swiss Tech startup, based at the Innovation Park of the Swiss Federal Institute of Technology in Lausanne.



# Case studies

https://www.tremend.com/case-studies#case-study-link



mezcrafts

With a technical background, the client proposed an efficient solution which was to provide a html template to be multiplied for each language and altered manually.



Limelight

Tremend created for Rightsflow a song licensing solution based on Zend framework.



ModSolar Platform

Created for the renewable energy industry, the ModSolar Platform is a sales and marketing tool for solar panel providers.



Orange My Account

Establishing a long-term partnership with Tremend, Orange managed to successfully build and maintain this complex customer care solution.



RainMachine - The Forecast Sprinkler

IoT solutions, Green Electronics LLC is a smart WiFi irrigation controller that can be managed remotely from a phone, tablet or desktop browser.







QWERTY Solutions www.qsol.ro

"Since 2006, Qwerty Solutions is a "one-stop-shop" for IT services, with focus on medium-size companies. We understand the importance of a secure and predictable IT environment for a company. Our proactive, service-oriented approach enabled us to establish long-term relationships with our customers."

Şerban CONSTANTINESCU, answer extracted from "Meet the CxO" an interview series available on www.smartalliance.ro.

- ✓ Managed IT Services
- ✓ Cloud Services & Solutions
- ✓ E-mail marketing platform
- ✓ Incident Management OTRS



# One-stop-shop for IT services

- Qwerty offers solutions for developing and implementing workflows, as well as defining functionalities for a wide range of services (Help Desk, IT Service Management, Process Management, Change Management, Customer Service, Incident Management, Knowledge Management).
- Using OTRS capabilities, cost reduction and operational efficiency enhancement is ensured by the ease of implementation and personalization of user interfaces.
- Through QSM e-mail marketing platform- developed within the company sustainable relationships can be built, personalizing customer experiences through digital communication channels.
- By continuously analyzing the evolution of consumer behavior and media distribution from print to digital and now to social platforms, our company provides both experience and platform to the success of each marketing campaign









### Romanian Software

www.hrp.ro

"We create colorful.hr a Human Capital Management solution. We cover all the processes within the human resources department: Employee Self Service, Personnel Administration, Time & Attendance, Payroll, Performance Management, Learning & Development, Recruitment & Selection, Documents Management, Enterprise Social Network. We have over 400 clients, such as: eMag.ro, Altex, ALRO Slatina, Bucharest University, City Grill, G4S, Libra Bank, and many, many others.

Victor DRAGOMIRESCU, answer extracted from "Meet the CxO" an interview series available on www.smartalliance.ro.

#### Services

- ✓ Payroll and Personnel Administration Outsourcing
- ✓ Personnel Leasing
- ✓ Personnel Recruitment

### Products – colourful.hr (a HCM solution)

- ✓ Employee Self Service
- ✓ Personnel Administration
- ✓ Time & Attendance
- ✓ Payroll
- ✓ Performance Management
- ✓ Learning & Development
- ✓ Recruitment & Selection
- ✓ Documents Management

Enterprise Social Network









# TRYAMM TRADING CONSULTING

www.tryamm.ro

"Tryamm promotes advanced technological solutions that allows to both end users as well as organizations to improve their quality and productivity at office through innovative printing, finishing, distributing, archiving and destroying documents. Our company also allows organizations to have a very strict control over the printing costs of their printing fleet and multifunctional equipment"

Dan MODORAN

- ✓ Managed print services
- ✓ Secure printing
- ✓ Erasing data
- ✓ Document Management
- ✓ Experts in WEEE recycling and reuse (Waste Electrical & Electronic Equipment)





## **SERVICES & SOLUTIONS**

#### Services



# Managed Document Services

Find out how we can help you optimise the use of information in your organisation...



#### IT Infrastructure Services

Discover how we can optimise your IT to enhance productivity, increase efficiency and deliver lasting strategic advantage.



#### Business Process Services

Fully-managed outsourced solutions to help you streamline core document processes and increase output.



## Production Printing Services

Support for maximising the effectiveness of your document-based communications and the efficiency of your production processes.



# Sustainability Management Services

Learn how we can help you reduce the environmental impact and cost of your business processes.



#### Communication Services

We can help you deliver flexible, efficient communication solutions that enhance outreach to customers and collaboration between employees.



#### **Application Services**

Enhance your information workflows with our expert application delivery, consultancy and support services.



#### **Workplace Services**

Consultancy and support to help you streamline office processes and make more efficient use of your workspace.









T2

www.tpatrat.com

"With over 10 years of experience on the Romanian market of ITC, T2 focuses on consultancy in implementing products and technological services for companies, public institutions and other organizations. The services provided by T2 are towards eBusiness, eGovernment and eLearning, having integrated analyses, development and identifying partners for developing and implementing the solutions. A special attention is given to the tools with which T2 can evaluate the efficiency for the solutions"

**Anatol OPREA** 

- ✓ Software development
- ✓ Integrating enterprise apps
- ✓ Document management
- ✓ Digital experience
- ✓ Consultancy and developing eLearning apps
- ✓ Consultancy and implementing eHealth systems
- ✓ Consultancy in analyzing the needs and creating high level documentations (Business Analysis)



## Services:



#### VIRTUAL REALITY PROJECTS

- Panoramas
- · Virtual tours
- 360° Videos



#### ON DEMAND DEVELOPING

- .Net Enterprise Integration
- Java Enterprise
- · Software maintenance



### **ELEARNING CONSULTANCY**

- · Learning environment implementation
- · Content developing
- · Research activities







Soft Dreams SRL

www.softdreams.eu

We are a team of 30+ dreamers who like to creatively build things for a better web, specializing in integrated solutions around high-performance high-traffic websites.

Since 2004, we have designed, built and managed complex environments such as custom ERPs, social networking platforms, entertainment online media and advertising platforms.

- ✓ Managed Services
  - ✓ Clustercs
- ✓ Web-development







**EXE SOFTWARE SRL** 

www.exesoftware.ro

EXE Software was founded in 2001 and is a 100% Romanian private owned company

Over 100 employees, 80 professionals with 2 to 25 years of experience in software development Projects

200+ projects implemented successfully

3.8 M Euro turnover in 2019 Projects in over 25 countries from Europe, Asia, Africa, South & North America Office location: Bucharest, Romania.

With broad experience in Data Management solutions , EXE Software can professionally and quickly guide your business through the development process, from the initial idea , to consultancy , solution development and support after Implementation.

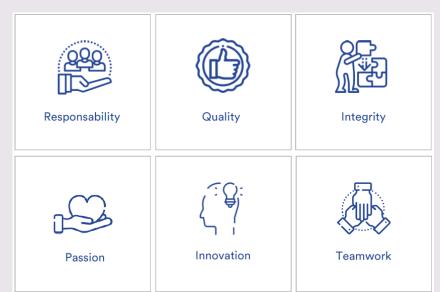
- ✓ Software Development
  - ✓ Web, BI and Mobile Solutions Development
  - ✓ Functional Testing
  - ✓ Installation, Configuration and User Training
- ✓ Consultancy
  - ✓ Project Management
  - ✓ Business Analysis
- ✓ QA Testing
  - ✓ Functional & Performance Testing
  - ✓ Mobile App Testing
  - ✓ GUI Testing
  - ✓ Automation Testing
- ✓ Maintenance & Support
  - ✓ Ongoing Technical Support
  - ✓ Fnhancements
  - ✓ Technical Improvement





We ensure support on each stage of your project, from the initial idea until the implementation and beyond, through support and maintenance (on demand).

We do our best to offer all our clients and partners the same level of attention and quality, regardless the size of their business. We are just as dedicated for a pilot project, as we are for a complex one, as long as it involves innovation and technology.









### 1. Reduced development costs

We deliver performing solutions, using the least amount of resources needed to ensure quality.

2. Transparent development process
Through transparent action planning
and constant reporting, you have
complete overview and control over
the development project.

#### 3. Fast turnaround

Fast implementation and timely delivery of software solutions, so that you can start seeing results as soon as possible.

## 4. User friendly solutions

No limitations on any devices or environments, because the solutions are easy to use even by non technical users









## Interdigital Software software solutions and beyond

#### INTERDIGITAL SOFTWARE

http://www.interdigital.ro/

InterDigital is a privately held software development company with offices in Bucharest, Romania.

All founding members and executives of InterDigital have strong software backgrounds as analysts, senior programmers and project managers, thus having a solid vision of the IT field.

**Mission:** We are committed to maintaining client relationships by effectively aligning technology and consulting resources with our client's dynamic business requirements.

**Skills:** Our staff has expertise in financial area, especially in banking system. The development activities involvead into large projects on different platforms, development environments & languages.

#### Services:

- ✓ Outsourcing;
- Medium and long term consulting;
- Advanced software solutions design and development, with the best quality and know-how;
- ✓ Turn key projects;
- ✓ Maintenance and support.



Programing Languages Java, Angular, JSF, PrimeFaces, JavaScript, JScript, JQuery, HTML, CSS

Analysis tools UML, MS Visio, Rational Rose, JUnit

Operating Systems Windows, Unix (HP-UX, Linux, AIX)

Databases DB2, MS SQL Server, MySQL, Oracle, Access, SQL ANSI

Internet Technologies XML, COM's, HTML/DHTML, Javascript, VB script, JSP, EJB, PHP

Developer tools, Environments Rational Application Developer, Eclipse, Opentaps, NetBeans, WebSphere Application Studio Developer 5.0 (Java, J2EE, XML, Web Services, EJB, JSP, JavaBeans)

Other Tools & Technologies WebSphere Application Server, TCP/IP, IBM MQ, SVN, GIT, Maven, VSS

Maintenance / Support Our clients benefit of top quality maintenance and support. Our team has people specialized in "on-site" maintenance.







**Zitec** 

www.zitec.com

Zitec is a European Digital Transformation company, with a strong focus on software development (custom business applications, e-commerce applications and mobile applications), cloud platforms, as well as digital marketing services.

We have worked with a broad spectrum of organizations: from successful start-ups to global enterprises and progressive public institutions, helping each of them innovate and be better prepared for the challenges of tomorrow.

Alexandru LĂPUŞAN, CEO & Founding Partner

#### Services

- √ Software Development
- ✓ Mobile Development
- ✓ Blockchain Solutions
- ✓ eCommerce Solutions
- ✓ Continuous Improvement Services
- √ UX/UI Design
- ✓ Digital Marketing
- ✓ Google & Microsoft & Amazon Web Cloud Services
- ✓ Security & Data Protection
- √ Innovation Grants Consulting
- ✓ Quality Assurance
- ✓ Audit & Consulting



























# Regista

An entry and exit registrar software that ensures the classification, distribution and allocation of electronic records to employees for solving.

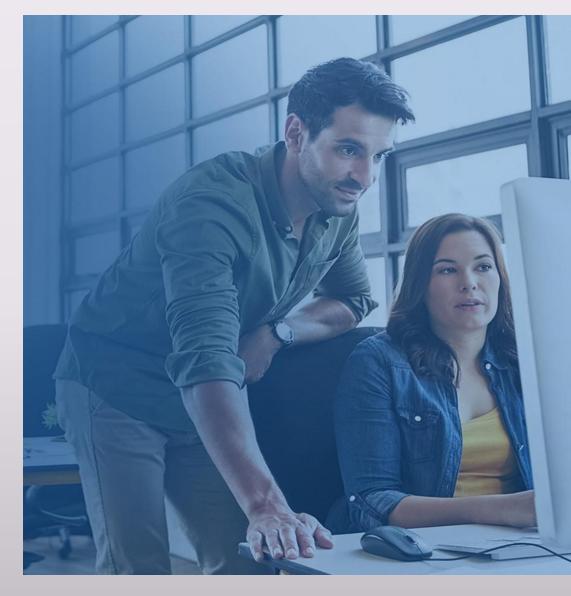
41/41 Counties in Romania

**600+**City halls and institutions

**12,000** Users

€750,000+
Sales in 2020

**11M**Documents managed

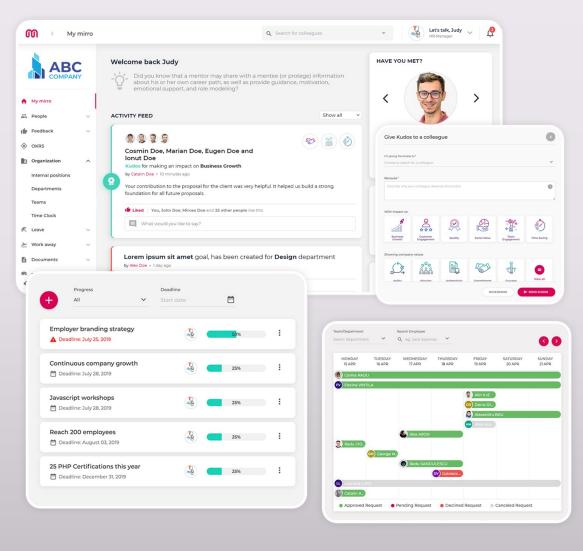




team journeys

We've put together our 17 years' experience in team and talent management to build Mirro, aiming to make it the product that connects leaders with their teams in an open and receptive manner.

- For a culture of feedback
- Focused on employees' experience
- Drives constant performance improvement
- Visibility over team and individual results
- The most user-friendly admin app features







Globema is provider and integrator of geospatial and location-based software solutions that enable effective planning, management and control of networks, assets, resources and works in utilities, telecoms, retail & ecommerce, transportation & logistics

#### GLOBEMA

www.globema.ro

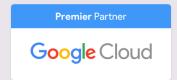
Our main business pillars are:

- -Network Asset Management
- -Field Service & Mobile Workforce Management
- -Professional map usage
- -Efficient data processing

We act as the Authorized Partner and the Value Added Reseller of GE Energy Smallworld GIS software in several European countries.

We are the Premier Value Added Reseller (VAR) of Google in the EMEA region with the Google Premier Partner status and Silver Partner of Safe Software for FME data integration and ETL platform.





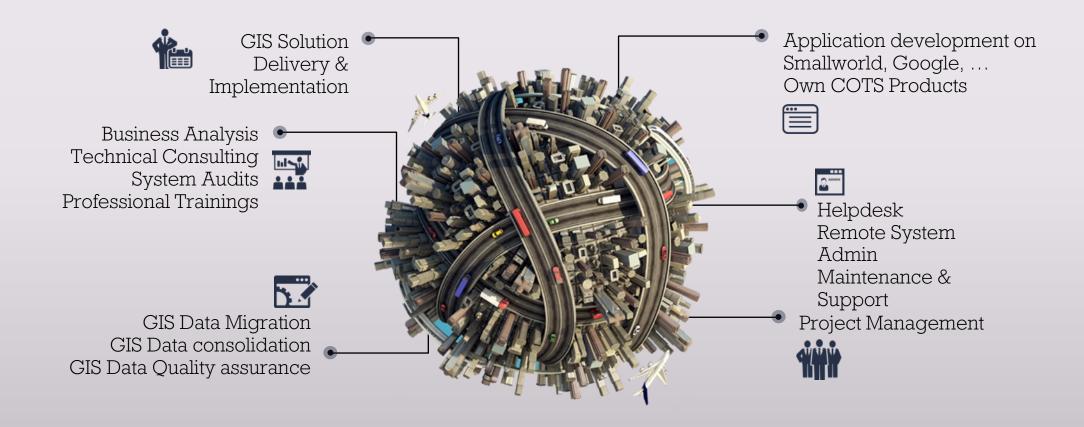








## **Complete scope of our professional IT Services**

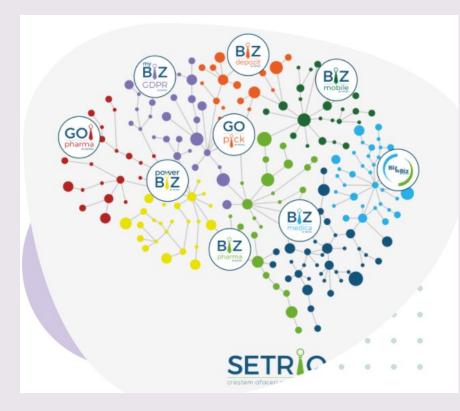






SETRIO SOFT SRL

www.setrio.ro



#### Services



- ✓ For Doctors
  - ✓ BizMedica Medical Clinics
  - ✓ BizMedica Family Medicine
  - ✓ BizMedica Specialty Medicine
  - ✓ Online Medical Consultations
  - ✓ Signotec Biometric Signature
- ✓ For Pharmacies
  - ✓ BizPharma Independent Pharmacies
  - ✓ BizPharma Head Office
  - ✓ BizPharma Modules
  - ✓ Online Pharmacy
- ✓ Logistics
  - ✓ GoPharma
  - ✓ BizDepozit
  - ✓ GoPick
  - ✓ BizMobile TMS
  - ✓ BizToBiz
  - ✓ BizRep
- ✓ IT and Web Services
  - ✓ Website development and online marketing services
  - ✓ MyBiz GDPR
  - ✓ Online Shop











#### Our software

Our software and technical solutions have been built up gradually, as a result of identifying the planning and organizational needs of the market.

At first, we created BizPharma, a software solution for the farm-retail area, and then BizMedica followed, a management program for family doctor and specialist doctor offices, and for more complex flows from medical clinics.

As part of our vision is to serve the entire medical ecosystem, we have continued with B2B solutions in the area of pharma distributors: BizDepozit and GoPharma platform. Over the past year, we have responded to European legislative requests with a GDPR Documentation Platform and reporting modules in the European EMVS System (European Medicines Verification System).

We are constantly connected to market dynamics, legislative changes, your requests and we have the ambition to continually develop ourselves.

We offer our clients both professional software solutions and detailed analysis of the company's activity. We come up with new optimization and automation ideas from all IT points of interest and we include them in the software package to grow and solidify our customers' business.



#### Backup in DataCenter

- Allocate the necessary information storage space in the Microsoft DataCenter
- Implement and configure the module
- Periodic messages for backup and upload in DataCenter
- Parameters for configuring execution periods



## Hardware and software equipment

State-of-the-art equipment, new and refurbished, which covers the necessary workflow from offices, pharmacies and warehouses.

The online store offers the main 100 products and services we offer. You can send us requests for quotations for other products that are not listed.



## Microsoft Windows and Office services

- Install and configure Windows operating systems and Microsoft Office packages
- OneDrive online file storage and distribution up to 1TB
- Online access for Word, OneNote,
   PowerPoint, Excel and Office 365 platforms



#### Dedicated Consultant

- Assistance and reporting to CJAS
- Assistance and technical support on working days, time interval 09:00-18:00
- · Periodic visit by the representative
- Training for the developments included in the application through periodic updates
- Hardware systems consulting
- Intermediation of the relationship with third party providers that offer complementary services to those offered by Setrio and are necessary for the operation of the IT system



## CNAS reporting through a Setrio specialist

- Assistance by a personal consultant in order to make monthly reporting
- Technical support and ensuring the retransmission of reporting in case of
- Intermediation of the relationship with third party providers that offer complementary services to those offered by Setrio and are necessary for the transmission of monthly reporting



#### Digital Certification

Complete services for documentation, submission, registration, installation and support for digital certificates.

We have a network of CertSign partners at national level and we can offer services both on-site and remote.







8000 Plus Design Solutions

www. 8000plus.org

Since I started this journey my goal was to create products that can revolutionize the world. I didnt, but more than 7,000 companies used our products in over 180 countries. We speak the universal language of professionals: extremely good software that help companies become better in their industry.

#### Products:

- ✓ Accelerole (eLearning platform)
- ✓ EffectIO (digital products shop)

#### Services:

- ✓ Product Design
- ✓ Ecommerce
- ✓ eLearning
- ✓ Digital Marketing





THE POWER OF SMART ALLIANCE
STANDS ON BOTH EACH MEMBER
EXPERTISE AND ON THEIR
FRAMEWORK OF COLLABORATION

# **Smart Choices for a Smart Future**